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Newsletter

Patient & family centered care delivered with excellence

NOV 2026



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A message from the

Hospital Administrator



Major Marilyn Patrick
Bayview Hospital Administrator

Dear Colleagues, Patients and Friends of Bayview,

It is my pleasure to welcome you to this edition of our newsletter. The past several months have been a period of steady growth at Bayview Hospital, in our people, our spaces and our place in the community. I'd like to share some of the highlights with you.

I'm delighted to begin by announcing the appointment of Dr. Raphael Greenidge as Bayview's Senior Resident Medical Officer. Dr Greenidge brings to this important role direction and, through his maturity, provides a voice for the Resident Medical Officers. He coordinates and arranges the support this team of Resident Medical Officers delivers to Bayview Hospital's wide client base. Dr Greenidge also oversees the Emergency Medical Technicians and ambulance service at Bayview Hospital.

I know you will join me in congratulating him and offering him your full support.

Investing in our staff remains one of our highest priorities. In May, our Urgent Care Physicians led emergency training for medical staff at every level across the hospital, strengthening our readiness to respond when it matters most. Our Junior Leaders are now enrolled in Supervisory Training at BIMAP, building the skills that will shape the next generation of leadership at Bayview. We also marked an important first with our inaugural Housekeeping Training Course. Our housekeepers are essential to the safety and comfort of every patient, and I warmly congratulate our first graduates.

Our Operating Room has a new leadership structure, with Registered Nurse Petrine Gibbs taking the position as Admin Lead. To drive efficiency in this area, we needed to adopt a new approach. We identified training and logistical support as key to the department's success. Training that improves skills, continuous updates that keep staff on the cutting edge of their trade, and logistics that ensure that every requirement for a procedure is always readily available.

Patients and visitors will also notice changes to our facilities. As part of our phased renovations, we have refreshed the Patient Lobby and Reception Area and introduced a dedicated consultation room where patients and their families can meet in privacy and comfort.

Beyond our walls, Bayview was proud to support the Guardian Group Health and Safety Week, the St. Paul's Health Fair and the Pirates Swim Meet. These partnerships reflect our belief that good health begins in the community.

None of this progress happens without the dedication of our staff. To every member of the Bayview family: thank you for your commitment, your professionalism and the care you give every day.

I hope you enjoy this edition.

Regards,

Marilyn Patrick

BAYVIEW'S NEW PROGRAM WITH CAREPATH CARIBBEAN GIVES

Increased Access to Cancer Care

Bayview has partnered with Carepath Caribbean, the region's first virtual cancer navigation programme, to give cancer patients in Barbados a dedicated oncology nurse and oncologist-directed guidance throughout their treatment.

Why it matters

Roughly one in four Barbadians will face a cancer diagnosis in their lifetime, and cancer accounts for about a quarter of all deaths on the island. Nearly half of all diagnoses occur between the ages of 18 and 65, during a person's working years.

Cancer treatment is also complex. Over the course of their care, a patient may see multiple specialists, which can make it difficult to keep track of appointments, results and next steps.

How it works

Each patient is matched with one experienced oncology nurse who supports them for the full course of active treatment, typically six to twelve months. All support is delivered by video and telephone.

The nurse helps patients to:

- Understand their diagnosis and treatment options in plain language
- Prepare for specialist appointments
- Manage side effects between visits
- Access emotional and practical support for themselves and their families
- The programme is available for all cancer types and stages. It works alongside each patient's existing doctors, surgeons and oncology team in Barbados and does not replace them.

The clinical team

Carepath Caribbean is directed by senior oncologists from leading Canadian cancer institutions:

- Dr Denny DePetrillo, President and Founder, a gynaecologic oncologist who established the Division of Gynecologic Oncology at the University of Toronto
- Dr Peter Anglin, Medical Director for medical oncology and haematology, Southlake Health's Stronach Regional Cancer Centre
- Dr Marcus Bernardini, Clinical Advisor and Division Head of Gynecologic Oncology, University Health Network and Mount Sinai Hospital
- Dr Thomas McGowan, Radiation Oncology Advisor and former Provincial Head of Radiation Oncology, Cancer Care Ontario
- Dina Linardos, Director of Nursing and Certified Oncology Nurse

Carepath also collaborates with Toronto's University Health Network, which includes Princess Margaret Cancer Centre, Canada's largest comprehensive cancer centre. Where referral abroad is necessary, this collaboration helps facilitate access to specialised care.

Expanding access to quality care

The collaboration is part of Bayview Hospital's commitment to ensuring that Barbadians have access to quality healthcare. Through Carepath, patients treated in Barbados gain the support of a senior oncology team and an international cancer network, while continuing their care with local physicians and remaining close to their families.

How to enroll

Patients, families and physicians can learn more about the programme, including how to enrol, at bayviewhospital.com.bb/carepath-caribbean. More information on Carepath Caribbean is available at carepathcaribbean.com.



BAYVIEW NORTH CLINIC



New to Hayman's Market!

Bayview's new satellite clinic, **Bayview North**, will give residents and businesses in northern Barbados convenient access to **quality healthcare** at **affordable prices.**

Healthcare Services *Available*

- **General health** assessments for **children** and **adults**
- Consultations for **common illnesses** and **minor injuries**
- Routine **check-ups** and **preventative care**
- Basic **medical screenings**, including **vital signs, glucose** and **cholesterol**
- On-site **laboratory testing**
- Access to **diagnostic imaging** through our sister company, **Diagnostic Radiology Services** at Sandy Crest
- Access to **Bayview's wider healthcare network**
- **Walk-ins** and **appointments** welcome

Location:
Hayman's Market,
St Peter, Barbados

Anticipated opening:
November 2026

Enquiries:
Call 433-9999 or email us at info@bayviewhospital.com.bb

BAYVIEW HOSPITAL

GIFTED HANDS

A warm welcome to newest member of the Bayview family, Dr. Kreidstein.

Dr. Michael Kreidstein didn't grow up with medicine as a career goal. His dad was a pharmacist, and mostly what he heard about doctors was that they had bad handwriting. But a natural interest and aptitude in sciences resulted in early admission into the University of Toronto medical school on scholarship.

Initial interest in Emergency Medicine led him to a 6-week elective in New York City. It was there, immersed in the fast-paced world of trauma and emergency care, that he discovered plastic surgery offered something even more compelling: an immensely gratifying way to restore both function and identity, in reconstructive and cosmetic work alike.

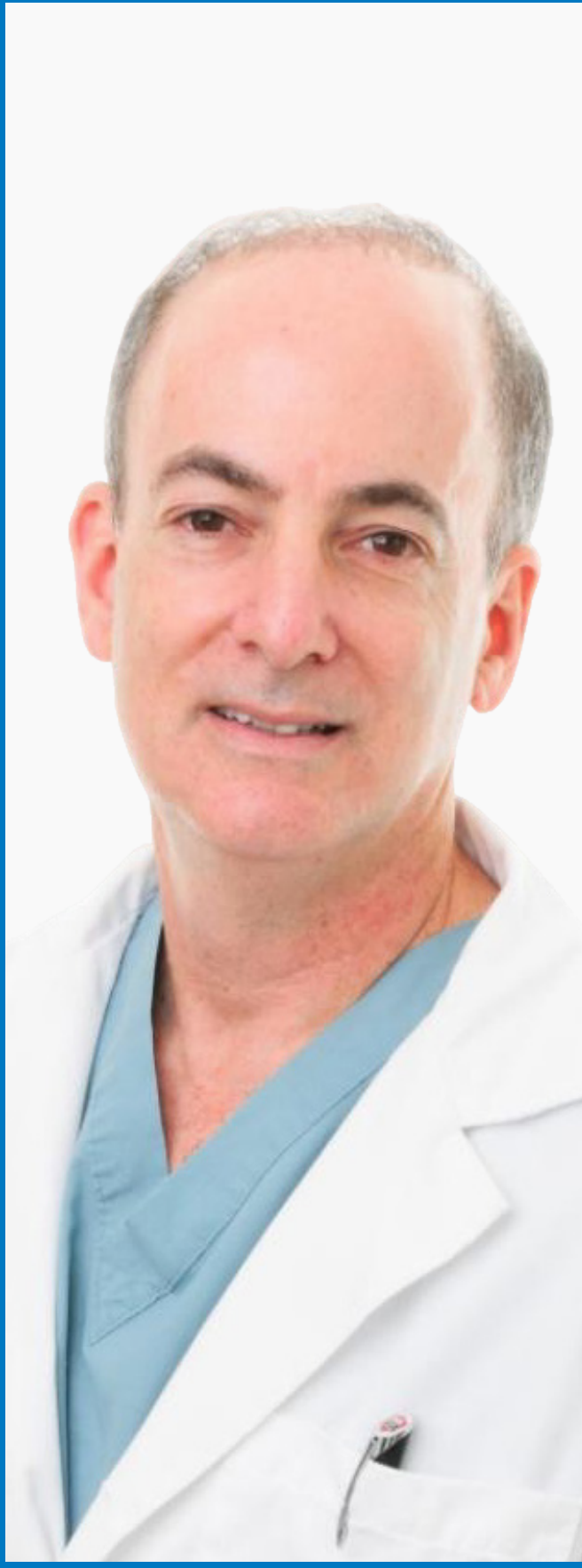
He entered Toronto's plastic surgery training program in 1988, and among his academic highlights during an illustrious residency was a presentation at Harvard University for which he received the American Society of Plastic Surgeons' first prize for basic science research.

Dr. Kreidstein began his career as one of two plastic surgeons at Canada's premier Ross Tilley Burn Centre, and much of his early practice involved reconstructive surgery for the many burn patients he had helped survive the harrowing journey through intensive care and skin grafting. One case from his very first day in practice still stands out: a car accident had resulted in a fire and the driver's arm caught outside the window as the vehicle slid on its side. Over three operations across five days, Dr. Kreidstein worked to save the arm — and in doing so, cemented his reputation at the hospital as, in his words, "the real thing."

Though he has since come to appreciate the more measured pace of cosmetic surgery, he remains motivated by the same ideals as when he was a burn reconstruction surgeon. And just as burn reconstruction can involve any and every part of the body, his cosmetic surgery expertise extends from head to toe. His innovations in male breast surgery (gynecomastia) have led to presentation requests at international cosmetic plastic surgery conferences.

For the past 24 years, he has served as principal surgeon and medical director of a private plastic surgery facility in the affluent Bridle Path area of north Toronto.

Dr. Kreidstein' s connection to Barbados spans 15 years, beginning with volunteer work as a tennis instructor — his other lifelong passion — at hotels across the island. Over the last five years, that connection has deepened and led to him joining the cadre of excellent physicians in Bayview Hospital's elective surgery program. What drew him in, he says, was Bayview's commitment to "medical tourism based on excellence of care and not discount pricing" — a standard of practice he was eager to be part of. As a consulting physician with practicing privileges at Bayview, Dr. Kreidstein now divides his time between his Toronto practice and Bayview Hospital, lending his reconstructive and cosmetic surgery expertise to help shape the program's continued growth.



Dr. Michael Kreidstein
Plastic Surgery Consultant



Telehealth is here

Bayview Urgent Care offers 24-hour patient coverage with the launch of new overnight telehealth service.

Barbadians can now access medical guidance from Bayview Urgent Care daily between 11:00 PM and 7:00 AM with the launch of Bayview Telehealth. Effectively bridging the gap for overnight healthcare on the island, this new virtual service will be powered by a dedicated team of on-call registered nurses, ensuring round-the-clock quality healthcare remains accessible to patients.

This seamless combination of daytime in-person care and overnight virtual support represents a major step forward in local healthcare accessibility. By utilising the secure online portal via a smartphone, tablet, or computer, patients facing late-night medical concerns can now consult a professional from the comfort of their home, eliminating the inconvenience and danger of travelling at night.

Dr David Byer, Bayview Urgent Care Lead Consultant, explained that patients can quickly access clinical guidance, pain management advice and clear direction on the appropriate next steps for continued care through this new service. “Bayview Telehealth allows patients to consult with a qualified nurse for medical advice on appropriate care options when in doubt,” stated Dr Byer. “It is ideal for caregivers with concerns, patients with pre-existing illnesses or those managing sudden health challenges.”

The introduction of Bayview Telehealth marks the first of many initiatives the hospital plans to roll out to reach its goal of being a comprehensive, one-stop shop for health and wellness. Ultimately, this virtual expansion supports Bayview Urgent Care’s long-term vision of breaking down traditional barriers to healthcare across the community.

Highlighting the hospital’s patient-centric philosophy, Peter Harris, Chairman of Bayview Hospital, noted that the virtual service can deliver a highly practical solution to modern medical challenges.

"The launch of Bayview Telehealth allows patients to save considerable time and money," explained Mr Harris. "No need to travel, no delays in waiting rooms and reduced consultation costs – this is how we make healthcare truly patient-first." Further recognising the rising costs of medical care, Harris noted that Bayview has intentionally structured the new service to offer direct financial relief to patients who require an in-person follow-up the next morning.

By saving patients both time and money, Bayview’s hybrid model of physical and digital care delivers immediate value to the Barbadian public. The overnight service requires only a standard internet or mobile data connection.

For more information, to access the overnight portal, or to learn more about Bayview’s continuous coverage, visit: www.bayviewhospital.com.bb/telehealth or 433-9999.

BAYVIEW LABORATORY

DIAGNOSTIC RADIOLOGY Services

Your patient's body has ALL THE ANSWERS.

ASK FOR THE RIGHT TESTS



Diagnostic Radiography Services

3D Mammograms, Ultrasounds, CT Scans, MRIs (Warrens Healthcare Clinic Only), Fluroscopy Studies

Bayview Laboratory

CBC, HbA1c, LFT, TFT, Lipids, Metabolism, STI, TORCH, Tumour & DNA test

Visit us: ***diagnosticradiologyservices***.org

Call us: 1-246-***432-7099***

Visit us:***www.bayviewlab***.com

Call us: 1-246-***624-5528***

Location: ***St Paul's Avenue***, St Michael



Imaging improved

Bayview Hospital Now Offers CT Colonography and CT Angiogram

Bayview Hospital continues to expand its diagnostic imaging services, now offering two advanced scans: CT Colonography and CT Angiogram. Both procedures give doctors a clearer picture of what's happening inside the body, helping to catch potential health issues early, when they're most treatable.

CT Colonography

Also known as a "virtual colonoscopy," CT Colonography uses a CT scanner to produce detailed images of the colon and rectum, screening for polyps, tumours, and other abnormalities that could indicate colorectal cancer. It doesn't require sedation or the insertion of a scope, and for many patients it's a useful first step in screening. If a polyp or other abnormality is found, patients will then need a follow-up colonoscopy so it can be further examined or removed.

Colorectal cancer is one of the most common — and most preventable — cancers when caught early. Regular screening is recommended for adults starting around age 45, or earlier for those with a family history or other risk factors. CT Colonography gives patients another option for staying on top of this important health check.

CT Angiogram

A CT Angiogram uses a CT scanner along with a contrast dye to produce detailed images of blood vessels throughout the body, including the arteries that supply the heart. It allows doctors to detect blockages, narrowing, or other abnormalities that could increase the risk of heart attack or stroke — often before symptoms even appear.

This makes CT Angiography a valuable tool for anyone with risk factors such as high blood pressure, high cholesterol, diabetes, or a family history of heart disease. Early detection means earlier intervention, giving patients and their doctors more options to manage their heart health proactively.

Why This Matters

Both scans reflect Bayview Hospital's ongoing commitment to preventive care and early detection. By offering these advanced imaging options on-site, Bayview makes it easier for patients to access the screenings they need — without the wait times or added stress of being referred elsewhere.

BAYVIEW & SBA OFFER DISCOUNTS FOR ITS MEMBERS

Bayview Group partners with the Small Business Association of Barbados to offer discounted healthcare services to its members

A new partnership between the Bayview Group and the Small Business Association of Barbados(SBA) will see SBA members receiving discounted healthcare services as part of a shared commitment to making preventative care more accessible to Barbadians.

Effective August 21st, SBA members and their employees will benefit from a range of discounts across Bayview's clinical services, including reduced rates on hospital room and board, urgent care and telehealth consultations, laboratory and radiology services, executive medicals and Bayview Urgent Care's newest preventative health screening packages.

For Bayview's Chief Operating Officer, Kathyann Ollivierre, this collaboration is important and necessary. "Too often, preventative care gets pushed aside; not because people don't value it, but because cost and convenience get in the way. This partnership is about removing those barriers for small businesses, which are integral to the Barbados economy."

Under the new arrangement, SBA members will receive:

- 5% off Bayview Hospital room and board
- 10% off Bayview Urgent Care Consultations, Telehealth, Lab and Radiology services
- 10% off Annual Gender-Specific Male and Female Packages
- 5% off Bayview Executive Medicals
- $40 On-Site Wellness Day packages for businesses with 10 or more employees, covering blood pressure, blood sugar, cholesterol and BMI screenings.

The Annual Gender-Specific packages include a full physical exam, urinalysis, ECG, cholesterol and blood sugar screening, with the Male Package including a PSA test and the Female Package including a Pap smear and mammogram. A full lipid panel is available as an add-on for both.

SBA Chief Executive Officer, Dr Lynette Holder, said the partnership reflects a broader push to support small business owners beyond the boardroom. "Our members are often so focused on running their businesses that their own health takes a back seat. This partnership gives them and their employees the ability to access affordable healthcare and a practical way to stay ahead of their health and not react to it."
SBA members with valid identification can book their preventative health screenings or take advantage of these discounts across the Bayview Group. Interested members are encouraged to contact Bayview Hospital's Patient Care Coordinator via email at **patientcarecoordinator@bayviewhospital.com.bb** to learn more or schedule appointments.



In this photo:
***Dr Lynette Holder** (left) Chief Executive Officer, Small Business Association of Barbados shakes hands with **Elena Pinder** (right), Marketing & Business Development Manager, Bayview Group*